

# Finding the right support package is as easy as 1, 2, 3!

V08.01.25

1

We know that no two businesses are the same, that's why our support packages are tailored to your organisation's needs. From those who are totally independent, to businesses needing a starting boost, we're here to help no matter what.

## Our three packages

	Price	Likelihood of Pass	IT Support Costs
<b>Assessment Only:</b> <ul style="list-style-type: none"><li>No Advance Support</li></ul>	£	Low	High
<b>Little Bit of Help:</b> <ul style="list-style-type: none"><li>Mock CE+ Session on 1 Device</li><li>Daily Non-Compliance Reports</li></ul>	££	Medium	High
<b>Lots of Help:</b> <ul style="list-style-type: none"><li>Daily Non-Compliance Reports</li><li>Direct Support with your IT Team and CE+ Consultants</li></ul>	£££	High	Medium

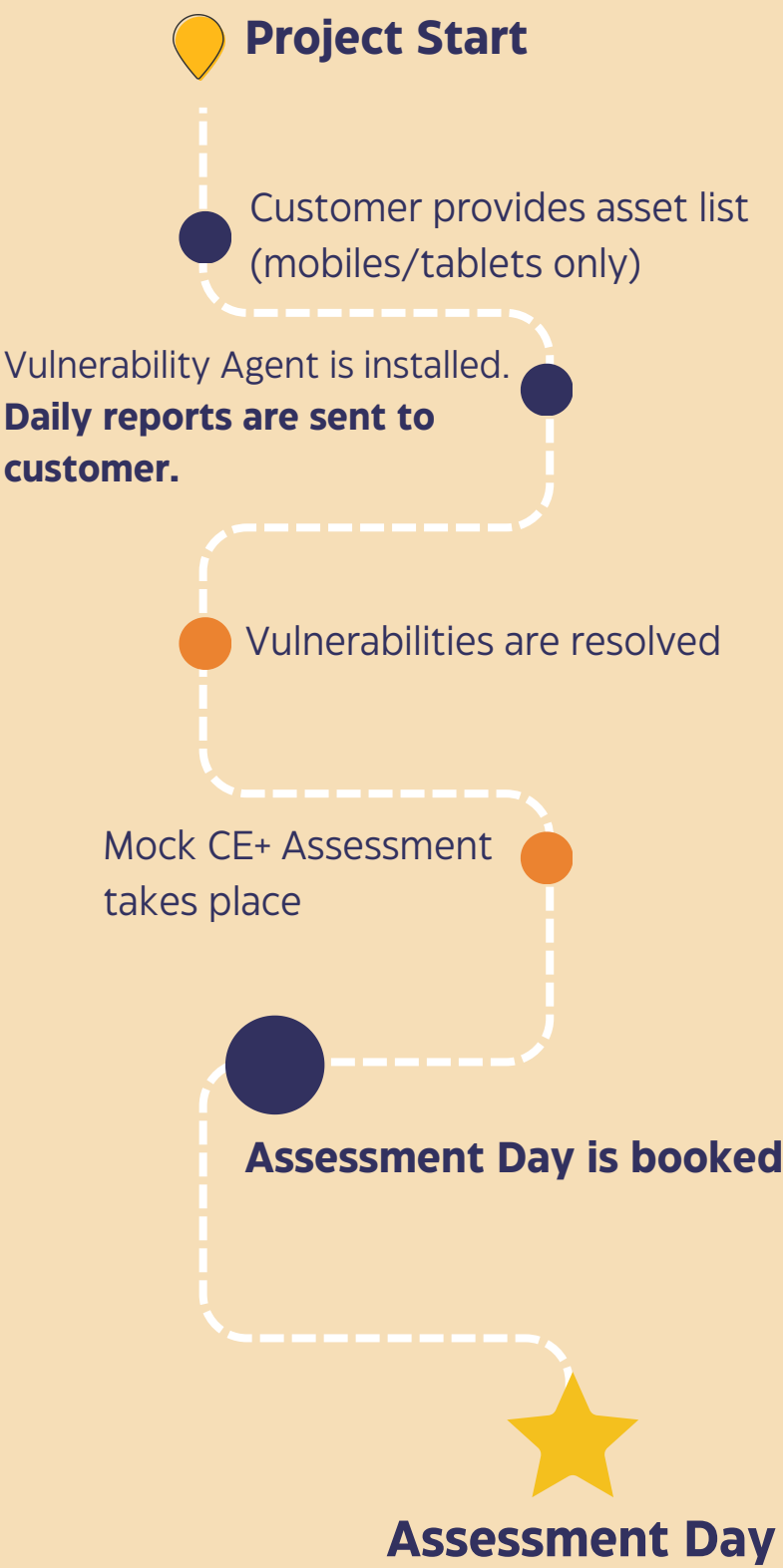
## Choose your level of support

## Roadmap to your CE+ Assessment

### Assessment Only



### Little Bit of Help



### Lots of Help



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2

## Work out your device types

The majority of our clients have a lot of different devices, so we use a sample size of devices within the boundary of scope based on operating system, edition and builds.

Use the guide below to help work out your organisation's sample size.

A

**Work out how many different types of devices you have.**

**This includes:**

- Number of Mobile phones (Manufacturer and Operating System)
- Number of computers or laptops (Brand, Operating System and Build)
- Number of Servers, hypervisors and IaaS cloud servers (Brand, Operating System and Build)

D

With figures in hand, the last step is to plug your totals into our table below to discover your sample size!

B

**Once you have your total number of devices, group these into the following categories:**

**For Computers/Laptops/Servers/IaaS:**

- Separate operating system editions and builds.

**For Mobiles/Tablets:**

- their separate brands and operating systems.

C

Now you should have a clear idea of the **number of devices of each type** that you have.

For example, you may have something like:

- 10 X Windows 10 Pro Build 22H2
- 10 X Windows 11 Pro Build 22H2
- 25 X Apple IOS V16 (Mobile/Tablet)
- 10 X Samsung Android V12 (Mobile/Tablet)
- 15 X Google Android V13 (Mobile/Tablet)

**Number of devices  
of each type**

**Sample Size**

1

1

2-5

2

6-19

3

20-60

4

61+

5

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## Let's have a look at some examples...

### Example Organisation 1:

This organisation has:

- 5 Microsoft Windows 10 desktops running Windows 10 Pro 20H2 - **of which 2 will be sampled**
- 3 MacBook Pro laptops Ventura - **of which 2 will be sampled**
- 1 Windows Server 2016 Standard Edition - **of which 1 will be sampled**

**In this example, the assessor will sample/audit a total of 5 Devices**

### Example Organisation 2:

This organisation has:

- 10 Samsung Android devices running V13 - **of which 3 will sampled**
- 10 iOS devices running V16 - **of which 3 will be sampled**
- 1 Google Android device running V12 - **of which 1 will be sampled**
- 10 Windows 10 desktops running Windows 10 Pro 22H2 - **of which 3 will be sampled**
- 5 Windows 11 desktops running Windows 11 Pro 22H2 - **of which 2 will be sampled**
- 4 Windows Server 2019 Standard Edition - **of which 2 will be sampled**

**In this example, the assessor will sample/audit a total of 14 Devices**

## Putting it all together

3

Combine all the sample size figures you have worked out to get your total number of sampled devices, then refer to the table below.

Sample Size	Assessment only	Little bit of Help	Lots of Help
2 or less	£620	£795	£1,020
3 to 5	£720	£895	£1,120
6 to 10	£870	£1,045	£1,270
11 to 15	£1,120	£1,445	£1,770
16 to 19	£1,370	£1,695	£2,520
20+	Enquire for pricing	Enquire for pricing	Enquire for pricing